

Moya Cole Hospice Winter Raffle 2026 Terms & Conditions

The Moya Cole Hospice Winter Raffle 2026 is operated by Moya Cole Hospice Trading Company Ltd., company number 2538527, which is licensed by the Gambling Commission (www.gamblingcommission.gov.uk) under The Gambling Act 2005. Moya Cole Hospice Trading Company Ltd. is a wholly owned subsidiary of Moya Cole Hospice, which is a registered charity, number 258085.

All profits raised from the Winter Raffle will, at the end of the financial year, be transferred to Moya Cole Hospice. In 2025, 42% (£8,268) of the Winter Raffle income was transferred to Moya Cole Hospice, associated expenses totaled 32% (£6,387) and prizes 26% (£5,250).

Promoter: Moya Cole Hospice Trading Company Ltd, 2 Hardy Field Lane, Heald Green, Cheadle, Cheshire, SK8 3SZ

Responsible Person: Trudi Ogden, Deputy Head of Business Development

By entering into the Moya Cole Hospice Winter Raffle 2026 you are agreeing to these terms and conditions. Any entries that do not comply with these terms and conditions will be invalid.

The raffle is open to residents of Great Britain aged 18 and over. No tickets are to be sold to or by anyone under the age of 18. Any ticket found to have been purchased by anyone under the age of 18 cannot be eligible to win a prize. The Gambling Act 2005 confirms that Moya Cole Hospice Trading Company has a statutory duty to verify that players are over the age of 18, the minimum age to participate in this raffle. Where necessary, checks will be carried out to verify this requirement, including seeking confirmation from relevant Agencies.

The raffle is open to employees of Moya Cole Hospice and Moya Cole Hospice Trading Company Ltd. with the exception of those directly involved in the running of the raffle.

Participation in the Moya Cole Hospice Winter Raffle 2026 costs £1.00 per ticket. Where Moya Cole Hospice Trading Company sends tickets to individuals in an initial mailing, a maximum of 20 tickets per individual will be sent. Online ticket purchases are limited to a maximum of 60 tickets per individual. Additional tickets can be requested by emailing lottery@moyacole.org.uk or calling 0161 567 1113.

Payment to enter the raffle must be received in advance and can be made by debit card, credit card (with the exception of telephone and online payments), cash or cheque made payable to Moya Cole Hospice Trading Company Ltd. Purchasers are advised to retain their ticket as proof of purchase. Payments received after the raffle closing date, Sunday 6th December 2026, will be treated as a donation to Moya Cole Hospice. Moya Cole Hospice Trading Company cannot be held responsible for tickets that are lost, stolen or delayed in the post, damaged or illegible. We accept no responsibility for cancelled or unsuccessful payments.

To enter the raffle online, an entrant must self-certify that they are the required age to play. A confirmation email will be sent to the entrant confirming their numbers to be entered into the draw and to thank them for their participation. Random age verification checks are carried out at regular intervals. If an entrant is found to be under the required age their payment will be returned and they will not be entered into the draw.

Entries must not be bought on behalf of someone else.

The raffle draw will take place on Tuesday 15th December 2026. Winning tickets will be selected from all entries received by the raffle closing date and prizes will be awarded in order of selection.

The total Winter Raffle prize fund is £5,250 with one first prize of £5,000 and 5 runner-up prizes of £50 each. The prizes are detailed on each raffle ticket and online.

The raffle draw will be a combined online/offline draw ensuring that each entrant has an equal chance of winning each prize. The draw will be conducted by utilising a Random Number Generator (RNG) that has been tested and approved by an independent, Gambling Commission approved, third party test house in combination with a blind draw in plain sight of staff.

Based upon the number of entries in our Winter Raffle 2025, the average chance of winning a prize for a single ticket is 1 in 3,318.

Winners will be notified by post, email or telephone no later than two weeks after the draw date and prizes will be paid by cheque within 28 days of the draw, subject to appropriate contact details being held for the winners. Prizes will be issued to the persons named on the randomly selected raffle ticket stubs only. A list of winners will also be published on the websites www.raffleplayer.com/moyacolehospice and www.moyacole.org.uk/winterraffle. In the event that the winner cannot be contacted within 28 days of the draw, a new winner will be selected. Any unclaimed or returned winning cheques will be held for six months, after which time they will be treated as donations to Moya Cole Hospice. All prizes are non-negotiable.

Prize winners may be contacted (unless they have previously specified that they do not wish to be) to take part in promotional activities for future fundraising raffles.

Moya Cole Hospice Trading Company reserves the right to modify, cancel, terminate or suspend the raffle in whole or in part in the promoters sole discretion.

Moya Cole Hospice Trading Company is a member of The Lotteries Council and The Hospice Lotteries Association. The Hospice Lotteries Association website www.hospicelotteries.org.uk has a page dedicated to responsible gambling, including information about and contact details for GamCare (www.gamcare.org.uk), the leading organisation providing practical help to problem gamblers. Further support can be found on the Gamble Aware website www.gambleaware.org.

Moya Cole Hospice Trading Company provides a self-exclusion facility for anyone wishing to exclude themselves from Moya Cole Hospice raffles and the Moya Cole Hospice Local Lottery. Further details on self-exclusion are available by visiting www.moyacole.org.uk/lottery.

Any complaints and disputes will be dealt with in accordance with our Complaints and Concerns Policy, a copy of which is available from the Lottery Office or on our website. In the event a complaint or dispute cannot be resolved then it will be referred to arbitration. As a member of the Lotteries Council and the Hospice Lotteries Association this will be The Independent Betting Adjudication Service Ltd (IBAS).

Moya Cole Hospice Trading Company is an ethical organisation and will treat your personal information in accordance with the Data Protection Act, its replacement the General Data Protection Regulation (GDPR) and all future amendments to the legislation. We will store debit/credit card data securely for players who pay by this method. Moya Cole Hospice cannot accept liability for the loss or delays in, or theft of any communication sent by post, email or fax, or for any delays in the banking system.

The legal basis for processing the information submitted for entry into the Winter Raffle in response to our raffle mailing is that it is necessary for the performance of the contract between Moya Cole Hospice and you (the data subject), in this case to enter you into the raffle. It will be retained for 5 months for this purpose and in line with our privacy policy for other purposes. You can see our full privacy policy on our website: www.moyacole.org.uk. You have the right to correct, erase, have access to, object or restrict our use of your information, as well as the right to data portability. In order to exercise any of these rights, please contact dataprotectionofficer@moyacole.org.uk. If you are unhappy about the way in which your information is processed, you have the right to contact the Information Commissioners Office: <https://ico.org.uk/global/contactus>

If at any time you would like to change the way we communicate with you, then please visit www.moyacole.org.uk/mypreferences, call us on 0161 567 1113, email enquiries@moyacole.org.uk or write to us at Fundraising Office, Moya Cole Hospice, 2 Hardy Field Lane, Heald Green, Cheadle, Cheshire, SK8 3SZ.

Moya Cole Hospice Trading Company reserves the right to amend or modify these terms and conditions without notice.