



Welcome to our Inpatient Unit

Hospice Contact Numbers:

Heald Green - 0161 437 8136

Little Hulton - 0161 702 8181

Registered Charity No. 258085





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Please ask a member of staff if there's anything you want or need, or anything you're unsure or concerned about.

Welcome to our Inpatient Unit

We're here to provide excellent care and support for you and those close to you. We'll do all we can to ensure that you're comfortable during your stay with us.



We provide care and support to people with life-limiting illnesses, no matter what their background, religion or lifestyle. We see all of our patients as individual people, with differing needs and requirements. Our team of staff have specialist training in many different areas. Together, they'll provide excellent specialist palliative care and look after your physical, emotional, spiritual, social and psychological needs.

We are an independent charity receiving only 30% of funds from the NHS. Our care is provided free of charge thanks to the generosity of our supporters.



About the Inpatient Unit

Our inpatient unit is a mix of single and multi-bedded wards, which are always single sex.

We have a range of side rooms, which are allocated depending on the individual needs of our patients.

We provide a learning environment for students who are undertaking training. All students who provide care are supervised by a trained member of staff.

Please ask a member of staff if there's anything you want or need, or anything you're unsure or concerned about.

Health and safety for patients and visitors

Please sign in and out

All visitors must sign in at reception when they arrive, and sign out when they leave.

Fire

In the event of the fire alarm sounding, all visitors must leave the building by the nearest available exit and go to the assembly point in the car park. Patients must await instruction and will be looked after by nursing staff.





Behaviour

Moya Cole Hospice is a safe environment, where people with life-limiting illnesses are cared for. Most patients and visitors treat our staff and volunteers with the respect that they deserve. Verbally or physically abusive, threatening or violent behaviour will not be tolerated.

Infection Control

- **Clean your hands:** Visitors should clean their hands with soap and water and/or the alcohol hand rub provided every time they enter and leave the unit.
- **Keep it tidy:** Please throw away any rubbish into the waste bins provided, return cups and plates to the coffee shop, return chairs to where you found them and ask visitors to take any bags or suitcases with them until you're ready to go home. Keeping the hospice tidy helps us to keep it clean.

- **It's ok to ask:** Please don't feel uncomfortable asking our nurses or other members of staff to clean their hands before delivering care.
- **Be safe:** If visitors are unwell, they should consider waiting until they are feeling better before visiting the hospice. Illnesses such as the flu, colds, diarrhoea and vomiting can spread very quickly in healthcare settings. If unwell people do visit, they should use a tissue to cover their mouth when coughing, and wash their hands regularly, especially after coughing, sneezing or blowing their nose, and when they have been to the toilet. If you are unsure, please speak to the nurse in charge to discuss.
- **Be vigilant:** If you have any concerns, comments or suggestions, feel free to talk to any member of staff.

Illegal drugs

We cannot allow the use or possession of any illegal drugs, including cannabis or cannabis oil, within the building or on the premises by either patients or visitors.

Your care and support

You've been admitted to Moya Cole Hospice for an assessment period. The length of your stay will depend on your individual needs. The average assessment period is up to two weeks. Our treatment is best described as rehabilitative palliative care, with the main aim of enhancing your quality of life on a day-to-day basis.

Every morning the multi-disciplinary team (those members of staff who are responsible for your care) meet to discuss how you're doing. During your assessment period, we will look at your present and future needs and how these can be met by Moya Cole Hospice or other organisations.



We consider the individual needs and what matters most to each patient and we will endeavour to provide any further support needed, e.g. an interpreter, documents for visually impaired people, etc. If you/ the patient you are visiting requires any of these services, please let us know.

Your consent, views and wishes

Your views and wishes are at the centre of our care, which is tailored to you as an individual. We will keep you fully informed of your care and treatment, and discuss any changes with you. We encourage all our patients to be involved in decision making in order to reach mutual agreements. We welcome any questions you may have.

The views and wishes of those close to you are also very important to us. However, it's important to note that these will not override your own views and wishes, and will be treated by our staff as views rather than instructions. Please be assured that no discussion about you and your care will take place between hospice staff and your key contacts without your consent.

If you have a lasting power of attorney for health and welfare, please let us know.

Confidentiality and your information

Personal and confidential information about you and your care at the hospice will not be disclosed to your family, carers or others, unless you have provided consent, there is a legal requirement or there is an overriding public interest for us to do so. We do however, share your personal and confidential information with your GP and other health and social care professionals so that we can provide the best possible care across the region's multi-disciplinary teams. We will always seek to do this with your involvement, however there may be some situations where this is not practical. On occasion, we will also use and share your

personal and confidential information in an anonymous format (this means that you can no longer be identified), to help us to audit, review, plan and research palliative care services.

More information about how the hospice uses and shares your personal and confidential information can be found in the 'Use of Your Care Information' leaflet, along with information about your rights and how to request access to your records.



If you have any questions or concerns, or would like to see a copy of our Confidentiality Policy, please don't hesitate to inform a member of your care team.

Medication

During your stay in the hospice we may change or give you new medication, and we will discuss this with you and/or those close to you.

Some medications will have a patient information leaflet, which explains why we're using them, and you can ask a member of the nursing team if you would like a copy.

For some medications, we may not provide you with a patient information leaflet. This is because we may use them differently to how they are usually prescribed. We only do this when experience or research has shown us that the medicines can be safely used in this way. For example, we use some medications for depression or epilepsy to treat certain types of pain. We may also inject some medications just under the skin instead of into a vein. Using medicines in this way is known as unlicensed use, and we will always discuss this with you and/or your or key contacts.

You can speak to our doctors, nurses or pharmacists if you have any worries or concerns or would like more information.

Treatment and resuscitation

Life prolonging treatments like antibiotics, IV fluids or blood transfusions may be given where these are appropriate and after discussion with you. If you decide you no longer wish to continue with these treatments, this will be respected.

In the event of you experiencing a sudden unexpected collapse, care will continue to ensure that you're comfortable and free from all pain or distress.

Resuscitation is seldom appropriate for our patients, although this will be discussed with you during your admission.

Tissue donation

If you would like to talk to someone about the possibility of donating tissue, please ask to speak to one of our doctors.

During your stay



Food and drink

We provide a daily menu for our patients, and our delicious, nutritious food is prepared by our catering team. We can tailor your meals to your own requirements to make sure you're always offered something you will enjoy. We offer differing portion sizes and textures, and cater for all dietary requirements, including cultural and religious needs. Therapeutic diets such as gluten-free, low fibre and pureé diets are also available.

Your meals will be served at around the following times -

- **Breakfast:** 8.00am - 8.30am
- **Lunch:** 12.30pm - 1pm
- **Dinner:** 5.00pm - 5.30pm

Our catering team are on site between 7.30am - 6pm and can provide drinks and food outside of these mealtimes during these hours. Outside of these hours, our nurses can provide drinks and snacks from the list on the following page.

Our staff and volunteers serve hot drinks and snacks between meals, and alcoholic or non-alcoholic drinks before meals (please let our nurses know if you would like to have an alcoholic drink as it may interact with your medication).

We have a café just off the main reception area, which is for both patients and visitors. It offers hot lunches, light meals, freshly made sandwiches and salads, confectionery and hot and cold beverages.

When the counter is closed, there are free tea and coffee facilities for visitors to use (donations towards the tea and coffee are discretionary and much appreciated).

If a visitor is spending prolonged periods of time at the bedside and is struggling to access food, please speak to member of your care team.

Drinks and snacks our nurses can provide:

- Porridge pots
- Breakfast cereals
- Heinz baked beans or spaghetti
- Toast with jam or marmalade
- Hot soup
- Macaroni cheese
- Cheese or cheese & ham omelettes
- Supplementary milkshakes
- Flavoured or plain yogurt pots
- Custard or rice pudding dessert pots
- Tinned fruit
- Cheese & crackers
- Ice cream or ice lollies
- Snack bars
- Biscuits
- Cold milk, cold cans or cartons
- Ovaltine or Horlicks

Bringing your own food

You are also welcome to bring your own food to eat at the hospice.

We are not able to heat up food for you, but there is a microwave available in the visitors lounge that you are welcome to use.

We would discourage visitors and patients from bringing foods such as dairy, rice and protein products such as chicken or fish, as well as frozen items as they are a higher risk if not stored correctly.

Spending time away your room

It may not be possible for every patient to leave their bed, but where possible we would always encourage you to get up and about. You are welcome to leave your room to use other facilities in the hospice – whether that is one of our lounges, the café or garden areas.

If you have any concerns about whether this would be possible or want to discuss any support that may be needed, please speak to the clinical team. We can support you with access to a wheelchair to help you get around.

If you are leaving the hospice site, please let a member of your care team know.

Telephone and mobile phones

Family and carers can phone day or night to enquire about patients, and a cordless phone is available so they can speak to you directly. The number for them to ring is Heald Green: 0161 437 8136 or Little Hulton: 0161 702 8181. Patients and visitors can use their mobile phones on the ward, but we ask that disturbance to other patients is kept to a minimum.

Wi-Fi

Patients are welcome to use their own laptops and tablets, and can use our Wi-Fi. The Wi-Fi name is MOYA COLE GUEST and the password is GUE\$T\$MOYA. When logging on for the first time, you will need to install the certificate on your device and accept our acceptable use policy. Please ask a nurse if you require assistance to access a computer.

Personal electrical items

If you want to use any of your own electrical equipment (such as radios, hairdryers etc.) in the hospice, it must be checked (PAT tested) by our Maintenance Team before use. Please speak to a nurse to arrange this.

Belongings and valuables

Please note that if you bring property and valuable items into the hospice, we are unable to take responsibility for them. It's advisable for you to only keep enough cash with you for sundry items, and we encourage you to return any valuables/excess money home. If you would like any property or valuable items you have with you to be kept safe, please speak to one of the nurses.

Smoking and vaping

We have a managed smoking policy, which means that smoking, including the use of e-cigarettes/vaping, is permitted for patients only according to the following guidelines:

- Smoking is only permitted in designated areas. The smokers' room is open from 6am to midnight. Smoking is not permitted in clinical/ward/public areas.
- Patients who are receiving oxygen are required to wait 20 minutes after oxygen treatment before smoking.
- Patients are required to leave the smokers' room to receive medication.
- Patients are not permitted to eat in the smokers' room.
- Patients must be considered safe to smoke unaccompanied or be accompanied by a relative or friend in the smokers' room.
- Visitors are not legally permitted to smoke in the smokers' room, but a smoking shelter is provided in the grounds (see page 24).
- Patients who are confined to bed are not allowed to smoke.
- Patients using petroleum-based emollients, creams and lip balms should be aware that there is an increased risk of fire when smoking.

Televisions

There is a television in your room that is available, free of charge, for the duration of your stay. Please respect other patients, if in a shared ward, by wearing the headphones which are supplied.

Laundry

We regret that we're unable to provide personal laundry services, and we ask that your visitors take your items home to be washed. If this isn't possible for you, please let us know.

The Being You Centre

As well as our Inpatient Unit, we also have The Being You Centre at Moya Cole Hospice, where outpatients come to access various services appropriate for them. Further information is available on page 35.

The Haven

The Haven is a quiet space, which is open at all times for those of any faith and none, to sit and reflect, meditate or pray. Sacred texts from the major world faiths and prayer mats are available, and we also have a booklet called 'Prayers and Readings at Difficult Times' which includes prayers and readings from a number of faith traditions. Please ask one of our nurses or chaplains if you would like more information.

Pets

If you have a pet you would like to be brought in for a visit, please talk to a nurse as this is often a request we can accommodate. In order to ensure the hospice remains clean and safe, we have the following requests:

- Please speak to a nurse about the possibility of your pet visiting before making any arrangements with those close to you.
- It is the responsibility of the owner or person bringing the pet into the hospice to look after them, including keeping them on a lead and preventing them from damaging property or causing injury.
- Unfortunately birds, reptiles, rodents and other exotic pets, and any pets under 6 months old, are not allowed into the hospice.
- Dogs must be kept on a lead at all times outside of single side rooms.
- Cats must be carried in a cat carrier.
- Your pet must not be fed whilst in the hospice, but may be offered water.
- Those accompanying your pet are responsible for cleaning up if it toilets. If this occurs inside the hospice building, a member of staff must be informed immediately.
- At certain times, for specific clinical therapy or nursing interventions, your pet may not be able to be in the room with you.
- We reserve the right to request that your pet is not brought back into the hospice.
- Once arrangements have been made for your pet to visit, those bringing in your pet must first report to reception before entering the ward area.

Supporting you and those close to you

Many people involved in the care and support of someone with a life-limiting illness find it a challenging and, at times, difficult role. During times like this, the support you receive can help you to continue caring and cope with the stress that you may experience. Alongside other agencies, we can provide information, advice and help. We provide a range of advice and support, including:

- Information about Moya Cole Hospice's services.
- Information about local and national support groups and how to access them.
- Information about benefit entitlement.
- Information about social service provision. If you are involved in direct care, you may be eligible for a social services carers assessment or Continuing Health Care funding.
- Information about writing your Will, including an appointment with a solicitor if requested.

Leaflets containing more detailed support information are available from your care team, or by visiting www.moyacole.org.uk/patientinformation.

Our nursing team are available to listen to your concerns and, if necessary, refer you for further assessment of your support needs. Please do not hesitate to ask.

24-hour advice line - support for patients and carers

We have a 24 hour advice line, which is available for patients and carers. A trained member of staff will be able to advise you on many topics, including access to services and symptom control. They may also be able to help you access support from other agencies.

The telephone numbers for the 24-hour advice line are:

- Little Hulton 0808 144 2860
- Heald Green 0800 970 7970

Visiting times

Routine visiting: The hospice aims to facilitate appropriate visiting for hospice inpatients between **11.00am and 8.00pm**. A maximum of three visitors may be at the bedside at any one time.

Additional visitors will be asked to wait in the coffee lounge or communal areas/sitting rooms and rotate accordingly.

Children are very welcome to visit but must be supervised at all times.

The nurse in charge may limit further the number of visitors present if you have expressed a wish/preference for this. Alternatively, if a patient is unable to contribute to the decision making then a best interest decision may be made by the nurse in charge in conjunction with the patient's key contact to limit visitors further in the interests of the patient. The key contact will be asked to communicate this decision to other potential visitors.

Additional Visiting Arrangements: There will be circumstances where visiting outside of routine visiting hours will be required or requested. These arrangements should be agreed based on an individual patient need and will be reviewed as and when circumstances change.

Overnight Visiting Arrangements: The hospice has limited facilities for visitors to stay overnight. There will be circumstances where overnight visiting will be required or requested. These arrangements should be agreed based on an individual patient's need and will be reviewed as and when circumstances change.

Under 18s are not allowed to stay overnight unless an adult also stays with them to ensure there is always someone present with responsibility for them. Overnight visiting always needs to be pre-arranged with the nurse in charge.

Phones and cameras

In the interests of patient privacy and dignity, cameras and camcorders should not be used within the clinical area unless by prior arrangement with the nurse in charge. We ask visitors not to use mobile phones when visiting the inpatient unit, as this can disturb other patients. Please speak to a member of staff if you require a quiet area to make or receive calls.

Keeping in touch

Telephone enquiries are welcome and we have a cordless phone so you can speak to your relative directly. The number to ring is 0161 437 8136 at Heald Green and 0161 702 8181 at Little Hulton.

Mutual respect

Visitors will be treated with respect and courtesy at all times. Moya Cole Hospice expects that staff and volunteers are treated with respect and courtesy by our visitors.

Transport and accommodation

Please ask a member of the nursing team or at reception if you would like information on buses, taxis or local accommodation. If you're experiencing difficulties in travelling to and from the hospice, please ask to speak to one of our social workers.

Your team

All of the people involved in looking after you at Moya Cole Hospice are part of what is called the Multi-disciplinary Team (MDT). This means they all have different specialist skills and, working together, can support all your different needs. These may include medicines, diet, exercise, mental health, financial advice and spiritual support.



Clinical Team:

Nurses

The Inpatient Ward Manager has overall responsibility for the nursing teams within the inpatient unit. Each shift you'll be told the names of the nurses who will be looking after you, and the names will be written on the board by your bed. All the nurses on the wards are here to help and provide care. Please ask any of them to help you.

The nursing staff work closely with other members of the multidisciplinary team and also communicate with GPs, district nurses and other healthcare professionals when planning your discharge.

Doctors

Our team of doctors are here to help manage your symptoms as effectively as possible. Our team consists of a mix of permanent consultants, specialists and GPs, and trainees who work at Moya Cole Hospice on a rota basis. The team also liaises closely with consultants based at local hospitals who visit patients under their care.

When you are admitted to the hospice, you will be assigned to a consultant and will be looked after by that consultant's team of doctors during your stay. A consultant ward round usually occurs twice a week, and at weekends there is an on-call doctor and consultant.



Pharmacists

Our pharmacists are available to discuss any problems or queries you may have about any of your medication. They can help with checking the medication you have taken previously; discussing the use of the “self-administration scheme” (where you are responsible for taking your own medication) in preparation for going home; discussing any current medication and arranging medication for when you go home. The pharmacists work closely with the doctors and will be aware of your current medication.

Rehabilitation Team:

Occupational Therapists

Our occupational therapists can help you regain and learn new skills to optimise your independence with everyday activities. This could be done through advice, learning new techniques or providing equipment. We can also offer advice on managing fatigue and stress.

Physiotherapists

Our physiotherapists can help you if you have difficulty with movement for reasons such as weakness, pain, swelling or breathlessness. The aim of treatment is to help make the most of mobility, reduce discomfort and enhance independence. Your key contacts are also welcome to seek advice on helping you with safer and easier movement.



Dietitian

Our dietitian can offer advice and guidance about nutritional problems and needs.

Complementary Therapists

We are able to offer you aromatherapy, therapeutic massage, reflexology, Reiki and Indian head massage free of charge during your stay, all of which are used to relieve tension and promote relaxation. Complementary therapies are also available for those close to you if there are free appointment slots.

Lymphoedema Specialists

We have specialists who treat patients with primary and secondary lymphoedema to help them with their oedema by giving self-management advice or the provision of compression garments.

Speech and Language Therapists

We have a speech and language therapist who can support with communication or swallowing difficulties.

Patient and Family Support Team:

Social Workers

A social worker is available to all inpatients and those close to them. They can offer advice on accessing practical support and services in your area, talking through feelings and problems, legal matters or financial benefits, plans for discharge home or to a residential/nursing home, bereavement support, and advising how to support a child or young person and the services they can access.



Counsellors and Assistant Practitioners (Let's Talk Team)

Our qualified team of counsellors are available to help you or those close to them. Counselling is an opportunity to talk to an experienced counsellor about any distress or difficulties you may be experiencing. Talking confidentially to someone outside of your family can help to untangle your thoughts and feelings, make some sense of what is happening, and help you develop your ability to cope. Please ask a nurse if you or your those close to them would like to see a counsellor, or contact the Let's Talk Team on 0161 498 8136.

Spiritual Care Team

Illness can lead people to think about some big questions, and sometimes it helps to talk to someone who can give you the time and space to put these kinds of concerns into words. Our spiritual care team is here to help you find a way forward that respects your own point of view. Members of the team visit the wards regularly but you can also ask to see them specifically. Spiritual or religious leaders from your own community are also very welcome to visit you.

Other teams

We can also help arrange access to other services, such as a dentist, optician or audiologist. Please let us know if you need support to make these arrangements.

How to recognise your team

All staff can be identified by their name badge and the following staff also wear uniforms.

Clinical Uniform Guide



Registered Nurse
Blue Tunic,
Navy Trousers



Healthcare Assistant
Blue Tunic, Navy Trousers



Charge Nurse
Navy Tunic, Navy Trousers



Inpatient Unit Manager
Navy Tunic, Navy Trousers



Doctor
Grey Tunic, Black Trousers



Advanced Practitioner
Black Tunic, Black Trousers



Occupational Therapist
White Tunic, Bottle Green Trousers



Physiotherapist
White Tunic, Navy Trousers



Lymphoedema Team
Bottle Green Tunic,
Black Trousers



Complementary Therapist
Pink/Coral Tunic, Black Trousers



Speech & Language Therapist
White Tunic with Black Piping,
Black Trousers



Rehab Assistant Practitioner
White Tunic, Black Trousers



Being You Centre
Team Leader
Navy Tunic, Navy Trousers



Being You Centre Registered Nurse, Outpatient
Assistant Practitioner, Outpatient Assistant
Blue Tunic, Navy Trousers



Clinical Educator
Royal Blue with White Trim



Pharmacy Team
Green Tunic, Green Trousers



Clinical Admin Team
White polo, Navy pants, Gilet

Social Workers, Counsellors and Psychological Support AP's
all wear own clothes

Non-Clinical Uniform Guide



Maintenance Team
Dark Navy Polo,
Dark Navy Combat pants



House Keeper
Light Blue Polo,
Dark Navy Combat pants



Housekeeping Staff
Team Light Blue Polo,
Dark Navy Combat pants



Head Cook
White Double Breasted Chefs Jacket



Assistant Cook
White Double Breasted Chefs Jacket



Catering Assistant
White Top, Navy Branded Apron

Leaving Moya Cole Hospice's Inpatient Unit

Following your stay with us at Moya Cole Hospice we can support you, if required, with your return home or to an alternative place of care.

Our nurses will contact your district nurse, specialist nurse and GP to tell them you're leaving the hospice, what your needs are and any changes to your treatment and medication. We'll talk to you about any extra help you may need before you leave the hospice. We'll also discuss referrals to any other community teams that could support you, e.g. Community Specialist Palliative Care Team, Hospice@Home, etc.

If it's appropriate, a discharge planning meeting will be arranged. Our occupational therapists and social workers can help facilitate the equipment/adaptations and care you require for a safe and effective discharge.

There are various options available for your future care, which will depend on your individual needs. Please speak to us about this.

Outpatient services - The Being You Centre

As well as our inpatient units, we also care for patients through our outpatient Being You Centre. Following your stay as an inpatient, you may be referred to this service.

Services are offered to patients living in the community who are supported via an individualised programme. We run various activities and support programmes, including pain and symptom control, physiotherapy, and help with relaxation and breathlessness. These are held in groups and one-to-one.

The centre is a warm and friendly place full of people who are committed to giving you the best care and support possible, whatever that means for you. If you want any further information or just want to visit to see what it's like, please just ask a member of the team.

We offer the following outpatient services, which may be agreed with you following an assessment.

- Counselling
- Lymphoedema management
- Occupational therapy assessment and interventions such as fatigue management
- Palliative medical outpatients to assist with symptom control
- Physiotherapy assessment and interventions such as breathlessness management
- Spiritual support
- Complementary therapies
- Social and welfare advice

Information about Moya Cole Hospice

Who is responsible:

Registered Provider:

Chief Executive Officer, Moya Cole Hospice, 2 Hardy Field Lane, Heald Green, Cheadle, SK8 3SZ

Registered Manager, Heald Green:

Head of Clinical Services, Moya Cole Hospice, 2 Hardy Field Lane, Heald Green, Cheadle, SK8 3SZ

Registered Manager, Little Hulton:

Head of Clinical Services, Moya Cole Hospice, Meadowsweet Lane, off Peel Lane, Little Hulton, Worsley, Manchester, M28 0FE



Care Quality Commission - meeting standards

We have regular inspections from the Care Quality Commission, who check whether hospitals, hospices, care homes and care services are meeting government standards. The summarised results of these inspections are available online at www.cqc.org.uk if you would like to view them.

Feedback, compliments, complaints or concerns

We always aim to give the best possible care to all our patients, as well as supporting their families, friends and carers. We appreciate any feedback that you can give us, whether we've done something well, you have suggestions on how we can do something differently or you're unhappy with the service we've provided. We're constantly looking at improving the ways in which we work, and you're in the best position to tell us about any problems so we can put things right.

Please be assured that your care, or the care of your loved one will not be affected because you have voiced your concerns. We take all complaints and concerns seriously, and view them as an opportunity to make improvements where things aren't working as well as they should.

We have comments cards and red posting boxes in the reception area and at other points in the hospice, where you can give anonymous feedback if you wish. You can also give us your feedback online at www.moyacole.org.uk/feedback. If you would like to make a complaint or raise a concern, please contact the person in charge of that clinical team or service area in the first instance.

Any member of staff will help you identify who this is. You can also request a copy of our complaints leaflet, which fully explains our complaints process, or you can send a written complaint to our Chief Executive at the Heald Green address on page 36.

Get involved

We often have projects which would benefit from the input of people who have experienced our services as a patient or loved one. If you're interested in getting involved in this way, please email communications@moyacole.org.uk or write to us at: Communications Team, Moya Cole Hospice, 2 Hardy Field Lane, Heald Green, Cheadle, SK8 3SZ .

Help us to continue our work

Moya Cole Hospice is an independent charity, and all our care is provided free of charge to the people of Greater Manchester. Only around one third of our funding comes from the NHS, leaving a gap of around £20,000 a day.

As a charity, we rely on people just like you to be able to continue our work.

Please help us to continue our work by donating or getting involved in our fundraising activities.

To find out more, visit www.moyecole.org.uk/get-involved, speak to any member of staff or volunteer, or call **0161 498 3631**.

Volunteering

We rely on our wonderful team of volunteers to support the provision of our services. There are a wide range of volunteering opportunities, from the wards to our shops and lots in between.

If you'd like to find out more, please visit **www.moyacole.org.uk/volunteer** or contact us on **0161 498 3653** or **volunteer@moyacole.org.uk**.



Gifts in Wills

Did you know that around a third of our voluntary income comes directly from gifts in Wills? When the time is right for you to remember a charity in your Will, please remember Moya Cole Hospice. All you need is our charity name and registered number, and it can be done in minutes.

Charity name – Moya Cole Hospice

Charity number – 258085

For more information please contact our Legacy Team on **legacies@moyacole.org.uk** or **0161 498 3631**.

Contact details:

Heald Green:

2 Hardy Field Lane, Heald Green,
Cheadle, SK8 3SZ
Phone: 0161 437 8136

Little Hulton:

Meadowsweet Lane, Off Peel Lane,
Little Hulton, Worsley, Manchester, M28 0FE
Phone: 0161 702 8181

✉ enquiries@moyacole.org.uk

    @moyacolehospice

www.moyacole.org.uk



Registered with
**FUNDRAISING
REGULATOR**