

Moya Cole
HOSPICE

A new Moya Cole Hospice for you



Supporting and caring for our patients in a new, modern hospice

Registered Charity No. 258085

A New Chapter for Moya Cole Hospice

We're excited to let you know that our inpatient services will soon be moving to our new purpose-built hospice, just next door.

This move is part of our commitment to providing our patients and those closest to them with the best possible care in a safe, comfortable, and modern environment.

The new building will allow us to offer improved facilities and create a better experience for you and your loved ones.



What This Means for You

What is the date of the move?

The move is planned for May 2026. All patients that are being cared for in the inpatient unit on this day will be moved to our new hospice.

How will move day work?

Patients will be moved to the new hospice by private ambulance throughout the day. The first move will be at approximately 9am in the morning, with patients moving throughout the day until approximately 5pm. We will keep you informed of the expected time of your move.

Who will be supervising the move?

Our clinical team will oversee moving our patients to the new hospice, with the support of the private ambulance team. They will be with you throughout the move to keep you safe and comfortable.

What will stay the same?

Your care team and the quality of care you receive will not change.

What will be different?

You'll be cared for in a new, purpose-built building with upgraded facilities and more space. The new hospice offers many more individual bedrooms, all of which open out onto a private courtyard garden. You and your loved ones will be told the room you will be moving to as part of the move process.



Your Care During the Move

- We'll make sure the transfer is safe and smooth and help you and your loved ones to get settled in your new room.
- Our team will support you every step of the way.
- As soon as you are settled in your new room your visitors are welcome at the new hospice.
- If you have any questions or concerns, please speak to the nurse in charge or contact us using the details on the back page.





What You Can Look Forward To

- Larger, more comfortable rooms.
- Modern facilities and equipment for better care.
- Improved accessibility and privacy.
- Enhanced spaces for family/friends visits and relaxation.
- Beautiful, landscaped gardens.

Frequently Asked Questions

Will my care change?

No, your care plan and care team will remain the same.



Can my family and friends still visit?

Yes, visiting will continue as usual. We will ensure you are settled into your new room as quickly as possible, so your visitors can be back with you.

How do I get to the new building?

The new hospice is located directly next door to the current Heald Green hospice. Patients will be moved to the new site by ambulance, but it is less than 1 minute away.

Visitors can drive to the new hospice and park on site there. The visitors' car park is located at the back of the site next to the main entrance.

What if I don't want to move to the new hospice?

Before the move day we will discuss options with you and your loved ones. We can consider getting you back home or to another place of care such as a nursing home, if these options are suitable for you. All patients that are with us in the inpatient unit on the day we move, will move with us to the new hospice. There is not an option to stay at our current hospice past this date as our current hospice will be closing at the end of this day.

What if my condition deteriorates on the day of the move?

Our clinical team will monitor all patients in the days leading up to the move and on the day and maintain regular communication with patients and those close to them. This will help to inform the order in which we move patients. We can discuss any concerns that you or your loved ones have in the lead up to move day. All patients will be moving on the same day, but we will work with you to do this in the best way possible.



Contact Information:

if you have any questions about the move to our new hospice, please speak to the nurse in charge on the inpatient unit. Alternatively, you can contact us using the information below.

Phone: 0161 437 8136

Email: enquiries@moyacole.org.uk

Website: www.moyacole.org.uk

Map/Directions:

